

## HOTEL SCAM ALERT

It has come to our attention that our invited speakers have been contacted by a company named Business Travel Management (BTM) about their stay during our conference. Please be aware that this is a scam.

The company will send you an email or call you to entice you to purchase rooms in Helsinki. If you indicate that you have a rooming need, BTM will send you a credit card authorization form. Please DO NOT give out any personal information to this company. Please ignore any emails and calls from BTM or any other travel agent and DO NOT complete the form that is attached to their emails.

The congress secretariat K.I.T. Group or any of the hotels listed on the EUROTOX congress website will NEVER send e-mails or place telephone calls to individuals in order to promote specific accommodations. If you receive e-mails or telephone calls regarding hotel accommodations, please disregard them and do not engage with the sender. Only the Local Organizing Committee (LOC) or K.I.T. Group contact you about the reservation or travel dates. We will never ask for any payment in advance. In case credit card details are needed to guarantee a reservation by late arrival, this will be done by the hotel directly, not by an external company.

Neither the LOC nor K.I.T. Group is affiliated in any way with BTM or any other travel agent. The only way for our invited speakers to reserve a hotel room is via the online registration form or to contact the EUROTOX congress secretariat by e-mail to [info@eurotox-congress.com](mailto:info@eurotox-congress.com).

We take data privacy and security with the utmost importance and your contact information has not been forwarded to a third party. The agencies DO NOT have access to information on your registration and hotel bookings. They are accessing public information and searching contact details through search engines like Google.

If you receive a phone call or an e-mail from BTM, or have been contacted by any other travel agent, please forward the information immediately to us ([info@eurotox-congress.com](mailto:info@eurotox-congress.com)). We are working to address this situation and have reported this scam to relevant authorities. Your kind understanding and support is much appreciated.

### What to do if you have been contacted by a scam company about booking hotels?

- 1) If you have given out your credit card information to BTM or anyone who called you about booking hotel rooms for the EUROTOX congress, call your credit card company immediately, alert them to the scam, and deny the charge.
- 2) Change your online passwords and PINs to prevent fraudsters from doing any further damage.
- 3) Continue to monitor your credit card to look for fraudulent charges. Request further information from your credit card company regarding closing your account or issuing a new card.
- 4) Book your rooms only through the EUROTOX congress secretariat (for invited speakers) or via the EUROTOX congress website or well-known booking portals like [booking.com](http://booking.com) or [hrs.com](http://hrs.com) (for congress delegates).



**Take note of the following companies not affiliated with EUROTOX:**

- A&C Marketing
- Advanced Travel Systems
- Allied Acquisition Services
- Book My Rooms
- Business Travel Management (BTM)
- Condos at OCCC
- CBB-Housing
- CBS (Corporate Booking Services) International
- CH Planners
- Convention Hotel Management
- Convention Housing
- Convention Housing Authority
- Convention Housing Services/Convention Expo Travel
- Conventioneers LLC
- ECTC Group/Executive Convention Travel
- Elite Corporate Planners
- ETB - Exhibition Travel Bureau
- Event Connections
- Event Egg
- Events Plus, Inc.
- Event Travel Planners
- Execu-Link Corp.
- Executive Events
- Exhibition Housing Services
- Exhibition Housing Management/EHM Travel
- Exhibition Speed Services
- Exhibitors Hotel Reservations Services
- Exhibitor Housing Services
- Expo Housing
- Expo Housing Services/EHS
- GE Group Travel
- Global Corporate Consultants (GCC Inc.)
- Global Corporate Events, Inc.
- Global Events Group
- Global Housing Management/GHM Travel
- Global Housing Services Corporation
- Global Travel Partners
- Global Travel Planner
- Golden Events
- Group TIRA/TIRA Convention Management
- HDMC Group
- HICORD
- Hotel Angels, LLC
- IEA Event Planning
- International Events, Inc./IEP Group
- Itravel, Inc.
- JTR Holdings Inc.
- Kiana Lawyer PH (caller named Tom from 443 area code)
- Le Company, LLC



- National Travel Accommodations/NTA
- National Travel Associates (NTA)
- NSCN Services
- Room Connections/Rooms Connect, Limited
- Show Coordinators
- Skyline Housing (affiliated with CCRA)
- Six Point Travel
- Stay Right Travel, LLC
- Tarzango LLC
- Tira Convention Travel Management/Group Tira
- Trade Show Housing
- Trade Show Reservations, LLC
- Trade Show Planners, LLC
- TradeShow Housing
- Travel Maker
- XM Corp./XM Corporation
- Xpo Planners, Inc